

## **Photographer**

	Department	Photo						
E	Aim of the Position	Generates revenue through taking and selling pictures of the Guests photos taken, on board and in external.						
	Role Description	Job Title	Photographer					
		Line Manager	Photo Manager					
		Incentive Bonus	Yes					
		Resources Managed	No					
		Budget Managed	No					
분		Education	Secondary School					
RO		& Professional Experience	Specific experience as Photographer					
JOB PROFILE		Professional Certifications	None					
		Technical Skills	Knowledge of Photo equipment. Sales techniques					
				1 (A1-A2)	2 (B1)	3 (B2)	4 (C1)	5 (C2)
			English		✓			
		Language skills	Third Language*					
			Fourth Language*					
			Additional language**					

	Language Skills - Levels				
5	C2	Can understand with ease everything heard or read. Can express very fluently and precisely differentiating shades of meanings. Mother tongue.			
4	<b>C</b> 1	Can understand a wide range of demanding, longer texts and recognize implicit meaning. Can express fluently and spontaneously.			
3	B2	Can understand the main ideas of complex texts. Can interact with a degree of fluency and spontaneity with native speakers.			
2	B1	Can understand the main points of clear standard input on familiar matters regularly encountered in work, leisure, etc.			
1	A1 A2	Can understand and use familiar everyday expressions and very basic phrases aimed at the satisfaction of needs of a concrete type.  Can communicate in a simple and direct exchange of information.			

<sup>\*</sup>One of the following: Italian, French, German, Spanish, Portuguese, Chinese (Mandarin) \*\* For English mother tongue

COSTA LEADERSHIP MODEL		Professional		
	Speak Up	If you see something, say something. Retaliation is never tolerated.		
	Respect and Protect	Respect and Protect people (each other, Guests & communities), planet, rules & laws, our Company.		
	Improve	Improve performance (in safety, environmental protection & compliance), collaboration & teamwor diversity & inclusion.		
	Communicate	Set strong tone at the top supporting Ethics & Compliance, promote openness, trust & transparency, model behaviour we expect.		
	Listen and Learn	Listen and Learn to each other, from investigations, audits & incidents, by measuring our performance, by being accountable.		
	Empower	Put words into actions, give teams what they need to succeed (training, tools, & time).		

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		Description		PM Form
JOB DESCRIPTION	Main Responsibilities	Takes photos (i.e. embarkation, restaurant, lounges, outdoor areas, excursions), ensuring quantity and quality. Exposes them in the onboard Photo-Gallery inviting Guests to purchase	3	<b>✓</b>
		Takes care of company equipments and materials, ensuring that everything is in good working condition, immediately reporting any faults or damages to the Photo Manager to assure continuous photo service		<b>✓</b>
		Assures the opening of the Photoshop for selling activities during the cruise according to Manager instructions and ensures that photo products on sale are well displayed to maximise revenues		<b>✓</b>
		Assembles and disassemble the photo sets according to the instructions of the Manager to provide professional photo shooting to the guests		✓
		Supports loading material (onboard stores and ashore), to assure that this is properly stored in the designated area		✓
		Assists the Printer (Laboratory Technician), if needed, in the following activities: editing, printing, developing pictures, stocking materials and chemicals in the lab.	2	
		Assists during embarkation days to take identification pictures of embarking Guests in order to speed operation (extra duty)	1	
		Takes active part in a work environment that support a successful safety culture.  Is a dynamic contributor in following safety policy and procedures.	3	
		Follows the instructions received as per protocol applied on Covid-19 spread prevention rules	3	
		Supports an effective health and safety culture proactively informing Guest on any infringement or missing application of procedures and reporting to the Head of Department the critical situation	3	
		Maintains a high responsible approach applying social distancing rules also during non-working activities	3	
		Monitors Guest activities during excursions to ensure compliance with service standard and safety procedures	3	
		Supports the new organization of the onboard activity performing tasks enhancing health standards (i.e. temperature screening, sanitization of the working place, instructions to passengers)	3	

<sup>\*\*</sup> Relevance: 1 Marginal; 2 Secondary; 3 Primary

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