

Sound Technician

JOB PROFILE	Department	Entertainment						
	Aim of the Position	Assures adequate technical support to the entertainment activities, through the correct use of the technical sound equipment present on board and in accordance with the operating instructions						
	Role Description	Job Title	Sound Technician					
		Line Manager	Entertainment Technical Manager					
		Incentive Bonus	Yes					
		Resources Managed	No					
		Budget Managed	No					
		Education & Professional Experience	Secondary School At least 1 year experience in Technical Services or Theatre					
		Professional Certifications	None					
		Technical Skills	Knowledge of sound techniques and equipment. Independent use of Excel and Word					
		Language skills		1 (A1-A2)	2 (B1)	3 (B2)	4 (C1)	5 (C2)
			English		✓			
	Third Language*							
Fourth Language*								
	Additional language**							

Language Skills - Levels		
5	C2	Can understand with ease everything heard or read. Can express very fluently and precisely differentiating shades of meanings. Mother tongue.
4	C1	Can understand a wide range of demanding, longer texts and recognize implicit meaning. Can express fluently and spontaneously.
3	B2	Can understand the main ideas of complex texts. Can interact with a degree of fluency and spontaneity with native speakers.
2	B1	Can understand the main points of clear standard input on familiar matters regularly encountered in work, leisure, etc.
1	A1 A2	Can understand and use familiar everyday expressions and very basic phrases aimed at the satisfaction of needs of a concrete type. Can communicate in a simple and direct exchange of information.

*One of the following: Italian, French, German, Spanish, Portuguese, Chinese (Mandarin) **For English mother tongue

COSTA LEADERSHIP MODEL		Professional
	Speak Up	If you see something, say something. Retaliation is never tolerated.
	Respect and Protect	Respect and Protect people (each other, Guests & communities), planet, rules & laws, our Company.
	Improve	Improve performance (in safety, environmental protection & compliance), collaboration & teamwork, diversity & inclusion.
	Communicate	Set strong tone at the top supporting Ethics & Compliance, promote openness, trust & transparency, model behaviour we expect.
	Listen and Learn	Listen and Learn to each other, from investigations, audits & incidents, by measuring our performance, by being accountable.
	Empower	Put words into actions, give teams what they need to succeed (training, tools, & time).

JOB DESCRIPTION	Main Responsibilities	Description	Relevan. ***	PM Form
		Guarantees a perfect technical support during the preparation and execution of the performances and shows in the theatre in order to provide the technical support required by the activity	3	✓
		Supplies all equipment according to the requests and needs in order to support entertainment, planned activities for groups and artists	3	✓
		Stores in the lockers all the equipment in order to guarantee conformity with the inventories in compliance with Company rules	3	✓
		Is responsible for all the equipment and is careful with materials in use (batteries, CDs, cables) in order to prevent untimely deterioration	3	✓
		Reports to the Entertainment Technical Manager all problems and malfunctioning concerning equipment, to provide a fast and effective solution	3	✓
		Provides routine maintenance in order to guarantee the correct functioning of all equipment and supports external service suppliers in case of extraordinary maintenance	2	
		Supports in assembling and dismantling the required equipment in order to provide the timely execution of planned activities	2	
		Provides technical support for sound management in lounges and swimming pools when requested in order to guarantee the execution of complex activities	1	
		Submits requests to the Entertainment Technical Manager in order to get all the materials that are necessary for the implementation of the activities	1	
		Takes active part in a work environment that support a successful safety culture. Is a dynamic contributor in following safety policy and procedures.	3	
		Follows the instructions received as per protocol applied on Covid-19 spread prevention rules	3	
		Supports an effective health and safety culture proactively informing Guest on any infringement or missing application of procedures and reporting to the Head of Department the critical situation	3	
		Maintains a high responsible approach applying social distancing rules also during non-working activities	3	
		Supports the new organization of the onboard activity performing tasks enhancing health standards (i.e. temperature screening, sanitization of the working place, instructions to passengers)	3	

*** Relevance: 1 Marginal; 2 Secondary; 3 Primary