

Effective Date:	Job Description		Update:
POSITION TITLE	Island Jet Ski Mechanic	POSITION GRADE	Ratings
MANAGER'S TITLE	Island Technical Manager	DEPARTMENT/DIV	Great Stirrup Cay

### **POSITION SUMMARY**

Primary function is the maintenance of the Island Jet Skies, Outboards, Speedboats and other vehicles as directed by the Island Technical Manager.

In order to consistently exceed guest expectations and provide the highest levels of product and services, additional duties and responsibilities may be assigned as needed.

### **NORWEGIAN CRUISE LINE'S VISION AND MISSION**

<u>VISION</u>

Be the cruise line of choice.

#### MISSION

To provide a consistently superior cruise vacation by exceeding customer expectations and embracing our passion for innovation that delivers freedom and value for our guests, travel partners, team members and shareholders.



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### **ESSENTIAL FUNCTIONS**

- Assists in repairs as directed by the Island Technical Manager and Island Technical Manager Assistant.
- Report unresolved issues immediately to Island Technical Manager if additional assistance is required.
- Keep workshop clean and tools organized.
- Read and interpret equipment manuals and work orders to perform required maintenance and service.
- Diagnose problems, replace or repair parts, test and make adjustments.
- Perform regular preventive maintenance on Personal Water Crafts, Outboard Engines, Speedboats and other machinery as directed by Island Technical Manager.
- Comply with safety regulations and maintain clean and orderly work areas.
- Order parts, supplies, or equipment from catalogs or suppliers.
- Work in good cooperation with other Island staff, technical team members, and ships personnel to solve issues quickly and professionally.
- Responsible to perform repairs as well as maintenance jobs according to AMOS for machinery, vehicles and assigned equipment.
- Performs other related duties as assigned or as directed. The omission of specific duties does not preclude the supervisor from assigning duties that are logically related to the position.
- Must be familiar with the Safety and Environmental Protection Policy and the SEMS, and carry out the policies and procedures appropriate for his/her position.

#### **DIMENSIONS**

- Must follow instructions given by Island Technical Manager and report any faults or defective equipment immediately.
- Supports Island operation, maintenance and repairs.
- Island Jet Ski Mechanic reports directly to the Island Technical Manager. However, he/she shall also be able to take action independently when so requires.
- Must be able to train other ratings in all kind of related work matters.
- Shall be familiar with all subjects in the Island Crew Familiarization form.



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# **NATURE AND SCOPE**

- Shall have training in Fire Fighting and Island safety.
- The incumbent must be able to work in a multi-cultural environment; also, must be able to adjust to changes in schedules, assignments and deadlines.
- Assumes all duties deemed necessary by the Island Technical Manager.
- Initiates and maintains effective employee relations at all times.
- The incumbent must be able to work in a multi-cultural environment; also, must be able to adjust to changes in schedules, assignments and deadlines.

## **QUALIFICATIONS, EDUCATION AND ATTRIBUTES**

## **QUALIFICATIONS**

- Minimum of three (3) years relevant mechanic experience in a similar industry is required.
- Basic to Intermediate level English verbal and writing skills, including the proper use of English grammar is required.

#### **EDUCATION**

- Highschool diploma or foreign equivalent is required.
- Must have a YAMAHA Personal Watercraft Training Course (or similar) from an accredited educational institution is required.
- Must have a YAMAHA Outboards Training Course (or similar) from an accredited educational institution is required.
- Must have a SMC (Sheet Molding Compound) & Fiberglass Hull Repair Training Course from an accredited educational institution is required.

#### **ATTRIBUTES**

- Passionate about hospitality and customer service driven
- Must have a professional appearance and good hygiene
- Respect for all co-workers and guests
- Pride in your work by creating positive energy, excitement and fun
- Able to work 7 days a week
- Demonstrate positive behaviors; smiling, being polite and courteous
- Able to develop a camaraderie with team members
- Ability to live in close quarters, share limited space with other cabin-mates



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# **PHYSICAL REQUIREMENTS**

- While performing the essential functions of this job, all team members are required
  to stand; walk long distances on the ship; use hands to touch, handle or feel; reach
  with hands and arms; talk, hear, taste and smell. All vessel positions require
  repetitive motion of bending, climbing, going up and down stairs and lifting more
  than 25 pounds. This job requires specific vision abilities to include close vision,
  distance vision, color vision, peripheral vision, depth perception and ability to adjust
  focus.
- All team members must be physically able to participate in emergency life saving
  procedures and drills. All vessel positions require full use and range of arms and legs
  as well as full visual, verbal and hearing abilities to receive and give instructions in
  the event of an emergency including the lowering of lifeboats.
- Work within different temperature changes—indoors to outdoors.
- Able to pass basic safety course.
- This is a minimal description of duties. Other work requirements may be necessary and assigned as business or maritime law dictates.