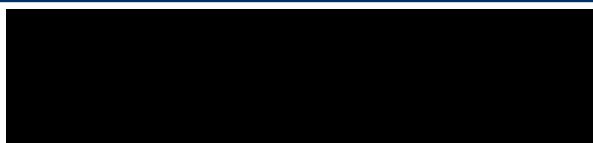


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**Position:** Junior Steward EU

**Department:** Hotel / Restaurant

**Rank:** Crew  
**Immediate superior on board:** Head Waiter

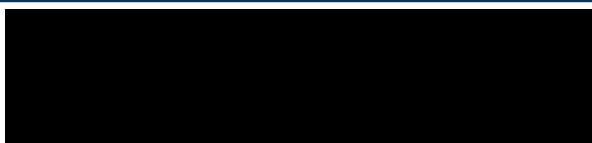
### 1. Responsibility

- (1) Responsible for the work flow in the assigned service area, in close cooperation with the Head Waiter.
- (2) Professional wine and beverage service in the assigned service area in strict adherence to the set standards and regulations.
- (3) Ensure all operations are carried out with the utmost economy consistent with the agreed quality standards.
- (4) Strict adherence to all agreed regulations (USPH/HACCP, ISM/ISO, SQM, TUIC Service standards), especially with regard to security, environment and hygiene regulations in his/her area of responsibility.
- (5) Cleaning and sanitizing of workplace and utensils, wearing/using PPE (personal protective equipment).
- (6) Professional storage of all equipment in compliance with the agreed standards.
- (7) Notification and handling of all relevant (unusual) events, such as damages, repairs, security violation etc..
- (8) Checking procedures of routine tasks, such as set ups as well as storing of goods and equipment up to standard.
- (9) Preparation of logs and check lists.
- (10) Inventories, examination and control of stock movements and orders in the area of responsibility.
- (11) Special events assistance.
- (12) Flexible service assistance (only in special cases).
- (13) Always aim at continuous improvement.
- (14) Active implementation of the philosophy behind the product.
- (15) Constant improvement of the work flow and standards.
- (16) Secure the careful handling of the company's properties.
- (17) Knowledge of the assigned security roll number (from the ship's articles) and the assigned duties in case of an emergency.
- (18) During take-over and shipyard times, additional tasks have to be fulfilled if required.

### 2. Qualification / Job experience

- (1) Qualified training in a hotel or restaurant.
- (2) Many years of job experience as Busboy or Waiter possibly in the wine/beverages section, if possible onboard a cruise vessel.
- (3) Economical, budget-orientated thinking, ability to understand business targets.

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- (4) Very good knowledge of products and restaurant operations.
- (5) Very good knowledge of the German language.
- (6) The English Language is essential.
- (7) Living up to service.
- (8) Good IT knowledge – Rescom / similar cashier system software
- (9) Good educational background.

### 3. Personal requirements

- (1) Minimum age 20
- (2) Very good speaking German
- (3) Authority, flexibility and organising ability
- (4) Integrity
- (5) Very good manners
- (6) Cost and quality awareness
- (7) Good communicator
- (8) Team player
- (9) Ability to work under pressure
- (10) Very well groomed appearance

### 4. Area of responsibility

- (1) Responsible for the work flow in the assigned service area.

### 5. Proxy

Another Junior Steward