



Carnival is the most recognized brand in the cruise industry. Our outstanding and dedicated multicultural team members are our greatest asset. Carnival's Team consistently deliver, **FUN AND MEMORABLE** vacation experiences to over 3.9 million guests this year- the most in the cruise industry.

We are currently looking for a dynamic, team player, hands on ASSISTANT MAITRE D'

KEY ACCOUNTABILITIES

- Assist the Maitre D' in supervising all restaurant services functions aboard the ship.
- Maintain standards and service quality set by Carnival Cruise Line.
- Implement established policies and procedures.
- Provides excellent and consistent guest service through close supervision and hands on management.
- Responsible for the overall supervision performance of the food and beverage service.
- Responsible for the appearance, time keeping, service standards and on the job-day to day training and scheduling.
- Ensures that the appearance of the restaurant as well as all items such as; inventories, server stations, table set up, linen, silver are up to the cruise line's standards.
- Handles guest passenger complaints and reports to the Maitre D'.
- Must be familiar with all ships daily activities, public health procedures and ensure that personnel meet standards of those regulations.
- Upselling by recommending food & beverage and trains staff on how and what to sell.

JOB REQUIREMENTS

- Minimum two years management experience in a fine dining restaurant (cruise ship experience preferred).
- Excellent communication skills and good command of the English language, knowledge of additional languages is a plus.
- Strong managerial skills /problem solver and ability to work in a multicultural environment.
- Candidate must possess a natural leadership and performance management skill.
- Responsible to perform in accordance with Carnival's Service Values.

SELECTION PROCESS

- Marlins Test – 90% or above
- Talent + Assessment (Front of House)

COMPENSATION & BENEFITS

- Starting salary at - \$4050 U.S., Dollars, plus gratuities and strong possibility of promotion.
- Crew training center
- Gym facilities
- Health coverage while onboard
- Crew Internet Cafe
- Family cruise benefits

GENERAL INFORMATION

- 6-8 Months' Contract
- 90 – Day Probationary Period
- Shared Cabin
- Hotel Accommodation

