



International Housekeeping Recruitment Winter 18 - France

SOMETHING ABOUT CLUB MED

Since it was founded in 1950, Club Med has become the global specialist in all-inclusive holiday packages, focussed on luxury, friendly and multicultural holidays. With over 70 holiday villages located all over the world, Club Med is now, more than ever, synonymous with dreams and happiness.

Club Med owes this success to its employees. Notably its G.Os who are real ambassadors of the Club Med Spirit, and its G.E, who guarantee a luxury hotel service. Both operate different trades but in reality form a sing team working towards the unique goal of ensuring the satisfaction of our guests.

Working at Club Med is a **unique professional and personal experience** which will serve as a genuine springboard for the future. Everything is in place to help further develop the skills of our employees and to offer them a real career dynamic.



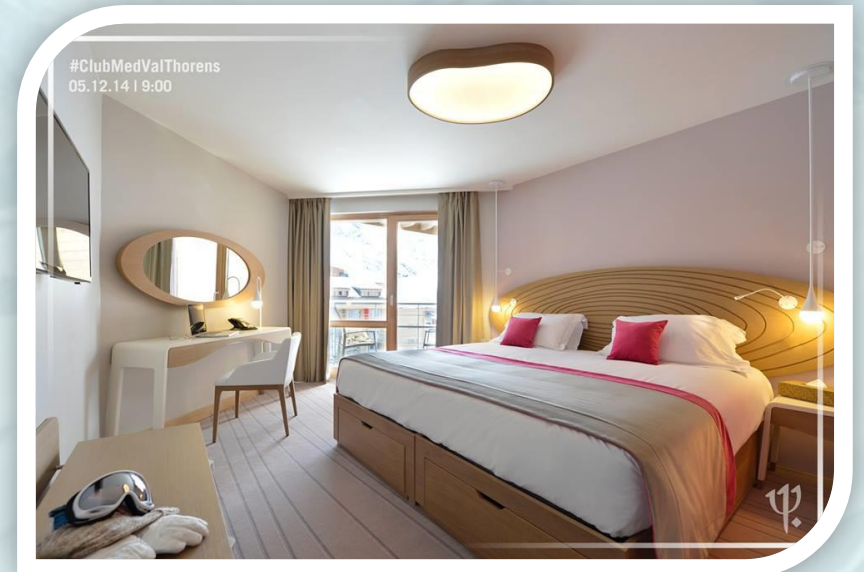
PROFILE

Profile

- Availability for about 4/5 months (begin / half-December – half-April)
- International mobility (destination: mountains, French Alps)
- Working experience in the same position preferred
- Basic knowledge of French or English appreciated (only knowledge of mother tongue is not eliminatory when significant working experience in similar position)

Assets

- Team spirit
- Good inter-personal skills
- Motivation and dynamism
- Efficiency
- Service orientation
- Discretion



TASKS OF HOUSEKEEPING EMPLOYEE

- Cleaning rooms and/or public areas in the Club
- Reporting potential disorders in rooms and/or public areas
- Checking and restocking the cleaning caddy
- Cleaning and disinfecting toilets and bathrooms
- Changing sheets and towels and making the beds
- Restocking all the rooms amenities
- Respecting hygiene and safety procedures
- Respecting Club Med's quality standards



DESTINATIONS & DATES



Destinations (15 resorts, French Alps):

	Guest Opening	Closing
- Val Thorens	26/11/17	29/04/18
- Tignes	03/12/17	29/04/18
- Val d'Isère	10/12/17	08/04/18
- Peisey-Vallandry	17/12/17	22/04/18
- L'alpe d'Huez	17/12/17	08/04/18
- Samoëns	17/12/17	22/04/18
- Aime la Plagne	23/12/17	22/04/18
- Arcs Extrême	23/12/17	08/04/18
- Avoriaz	23/12/17	08/04/18
- Chamonix	23/12/17	01/04/18
- La Plagne 2100	23/12/17	22/04/18
- Les Deux Alpes	23/12/17	22/04/18
- Meribel Antares/Chalet	23/12/17	01/04/18
- Serre Chevalier	23/12/17	08/04/18
- Valmorel	23/12/17	22/04/18

NB: These dates can be modified by Club Med and they will be communicated to the employees before departure.
Employees arrival is due 4 days before opening of the resort.

PRACTICAL INFORMATION

Transport:

Transport costs covered by Club Med

Training:

A training is provided directly on site by the manager, his assistants and team leaders (it begin 3 days before the opening date)

Contract:

- Seasonal French Contract from December to April (about 4/5 months)
- On a base of 35 hours / week, 6 working days, one day off

Accommodation:

- Provided by Club Med (financial contribution deducted from salary - *hospitality pack*)

Uniforms:

- Working uniforms furnished (with laundry service included)

Meals:

- Provided by Club Med (financial contribution deducted from salary - *hospitality pack*)
- Enjoyed in the staff restaurant

Health and Insurance

- Employees are covered under national health insurance law.
- Club Med employees are insured for any damage caused to another person inside the resort.



FAQ:

- **How many room should I clean in one day?**

The average is between 16 and 18 room per day.

- **Will I be working by myself or in pairs?**

Normally every housekeeping employee work alone, in a housekeeping team composed by 15-40 employees.

- **How much time do I have to clean a room entirely?**

The average time is about 20 minutes per room.

- **Is there a evening service (to prepare the room for the night)?**

This only exist in 5 Tridents areas and suites.

- **How and when will I be paid?**

The salary transfer is being cared for automatically by the financial dept. In Paris at the beginning of every month.

- **Will there any compensation at the end of the contract?**

Social contributions are already included in the monthly salary.

Paid leave not taken will be paid at the end of the contract

- **Will I have to do extra hours and how will they be paid?**

Until 39 hours (4 extra hours), they will be paid at the end of the month.

From 39 hours, extra hours will be added to your free time

In case is it not possible to give you back these hours, they will be paid at the end of the contract.

- **How can I get the E101 form to obtain unemployment benefits in my country?**

The HR of the resorts will help you in the last period of your contract.

- **Can I get an advance of my salary?**

Yes, that's possible but only by bank transfer and around the 15th of the month.

Make sure you'll have an international credit card (for personal expenses and cash withdrawal)



Some advantages of working for CLUB MED:

- Working in an international company with more than 70 resorts worldwide
- Being in contact with international guests
- Learning a new working method
- Living and working in an international environment with more than 100 nationalities.
- Learning French, being in contact with the team
- Employability 100%: possibility to renewal your contract (winter and/or summer)
- Career development: possibility to become an assistant manager or manager

