

## **Job Description – Night Support Worker**

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Night Support Worker for adults with PMLD

### **Job Title**

Support Worker

### **Reports to**

Deputy Manager and Registered Manager

**Main functions of the role:** (Note: In addition to these functions employees are required to carry out such duties as may reasonably be required).

- Develop effective working relationships with the other employees within HSN Care Ltd
- Support an open, positive and inclusive working culture
- Participate in the administration of HSN Care Ltd's policies
- Work to establish effective employer-employee relationships
- Minimize legal risks
- Participate in the administration of HSN Care Ltd's management information systems
- Assist in the formulation and implementation of care policies and procedures
- Assist in the implementation and maintenance of the standards required by legislation related to the registration of HSN Care Ltd
- Work in a cost-effective manner
- Be involved in the maintenance of HSN Care Ltd's quality assurance programme
- Assist in the administration of an evaluation of the care standards and care service provision
- Systematically solve day-to-day problematical issues which arise

### **Care Services:**

- Demonstrate understanding of the philosophy, goals and objectives for the care practice
- Assist in the assessment of the effectiveness of care implementation and delivery
- Implement action to meet and maintain care standards
- Work in cooperation with members of multi-disciplinary health teams in order to maximize opportunities for Resident therapeutic care
- Ensure Resident rights are protected

- Encourage a model of self-care and Resident rehabilitation
- Record relevant activities in Care Plans
- Evaluate standards of care competence

#### **Professional Long Term care Leadership:**

- Encourage innovative methods for the delivery of care
- Encourage health promotion within care strategies
- Seek opportunities for personal and professional growth
- Promote a positive image for life and work within HSN Care Ltd

#### **Human Resources:**

- Cooperate with the implementation, evaluation, orientation and induction of all new employees
- Support the implementation of HSN Care Ltd's policies and procedures
- Support the effective resolution of team conflicts
- Support a work atmosphere which promotes a high quality of work life
- Support and maintain a culture of performance and excellence

#### **Working hours**

40 hours per week

#### **Qualifications required**

Working towards QCF Diploma Level 2 by the end of year one.