

Nail Technician Job Description

Position Title: Nail Technician

Reports to: Spa Manager

JOB SUMMARY

An authentic Balinese SPA at sea

Ocean View Monaco is a Luxurious Spa Management based in Monaco. Our wellness centres combine high quality wellness services with the magic of the Orient.

As Nail Technician you are responsible for perform professional nail, hand and foot treatments. You must possess a thorough knowledge of the nails, including a basic knowledge of hand and foot massage techniques and a neat application of polish. You must possess excellent cleanliness and sanitation skills and be willing to train in our spa's specific nail service offerings. You must possess excellent communication skills and be able to learn the product and service knowledge necessary to effectively provide beauty solutions to meet the needs of our guests.

DUTIES AND RESPONSIBILITIES

- Be on time for your shift, prompt with each appointment and perform services within the appropriate time allotted for the service.
- Provide consistent professional nail, hand and foot treatments in accordance with spa protocols and accepted certification practices.
- Be flexible with your schedule, supporting the needs of the spa.
- Properly care for equipment and use proper amounts of product to assist with cost controls.
- Have complete knowledge and understanding of all services and products while educating and training guests in these areas.
- Actively promote home care programs, meeting minimum retail sales goals.
- Protect company tools, equipment, machines, or other assets in accordance with company policies and procedures.
- Uphold the standards of sanitation and sterilization as directed by law and the spa's Policies and Procedures.
- Perform prep work and properly clean and restock work area as required.
- Communicate to management any and all occurrences involving staff or guests in the spa that require attention.
- Actively promote the spa, treatments, services, sessions and retail, as well as programs, promotions and/or discounts available.
- Handle guests' questions and concerns professionally and courteously.
- Provide accurate, appropriate and immediate responses to all requests by guests ensuring complete guest satisfaction.
- Possess ability to work without direct supervision.
- Flexible and willing to perform other tasks as assigned.
- Maintain a positive attitude and contribute toward a quality work environment.
- Regularly attend, participate in and support training and staff meetings for the spa.
- Assist in all areas of spa operation as requested by management.

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Qualifications

- High school diploma/G.E.D. equivalent
- Nail Technician Certificate

Experience

- At least 1 year of related work experience

Skills

- Ability to meet financial targets.
- Ability to work under pressure.
- Willingness to develop team members and self.
- Flexibility to respond to a range of different work situations.
- Ability to work on your own or in teams.
- Fluent English speaking and writing plus 1/2 additional languages.

BENEFITS

We offer competitive salaries and an attractive benefits package, which includes:

- Generous Incentive scheme based on selling Spa services and Retail.
- Three meals a day included.
- Insurance.
- Accommodation.
- Continued training and development opportunities.
- Airline and land transfer to and from the assigned Ship.