

## Spa Doctor Job Description

**Position Title:** Spa Doctor

**Reports to:** Spa Manager

### JOB SUMMARY

#### *An authentic Balinese SPA at sea*

Ocean View Monaco is a Luxurious Spa Management based in Monaco. Our wellness centres combine high quality wellness services with the magic of the Orient

As Spa Doctor you are responsible to administer professional aesthetic treatments to our guests. You must have a thorough knowledge of numerous beauty therapies, possess a general understanding of body treatments and be willing to train in our spa's specific aesthetic treatment offerings. You must possess excellent communication skills and be able to learn the product and service knowledge necessary to effectively provide beauty solutions to meet the needs of our guests.

### DUTIES AND RESPONSIBILITIES

- Be on time on your shift, prompt with each appointment and perform services within the appropriate time allotted for the service.
- Conduct patient consultations whereby you effectively inform and educate your clients about specific aesthetic concerns.
- Provide consistent professional beauty facials and body treatments in accordance with spa protocols and accepted certification practices.
- Strong, friendly follow up necessary post treatment with clients to ensure desired results.
- Managing clients in unsupervised situations.
- Have complete knowledge and understanding of all services and products offered.
- Developing friendly relations with the spa team and your clients.
- Understanding the problems and concerns of your clients.
- Protect company tools, equipment, machines, or other assets in accordance with company policies and procedures.
- Selling medical aesthetic treatments and providing outstanding customer service.
- Presenting yourself professionally in front of new groups of people.
- Actively promote the spa, treatments, services and retail, as well as programs, promotions and/or discounts available.
- Being a patient, sympathetic listener.
- Assuring compliance with standard and regulations, including company policies and medical protocols.
- Being responsible for quality of work.
- Maintaining complete and accurate medical records.
- Maintaining inventory and keeping waste to a minimum.
- Be on time for work, prompt for each appointment.
- Flexible and willing to perform other tasks as assigned.

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### Qualifications

- Must hold a medical degree from a college or university listed in the International Medical Education Directory.
- Must have a current, valid medical license to practice medicine in your country.

### Experience

- Comfortable with giving presentations.
- At least 1 year of related work experience.

### Skills

- Ability to meet financial targets.
- Ability to work under pressure.
- Flexibility to respond to a range of different work situations.
- Ability to work on your own or in teams.
- Enjoy working with people and possess a friendly and outgoing personality
- Fluent English speaking and writing plus 1/2 additional languages.

### BENEFITS

We offer competitive salaries and an attractive benefits package, which includes:

- Generous Incentive scheme based on selling Spa services and Retail.
- Three meals a day included.
- Insurance.
- Accommodation.
- Continued training and development opportunities.
- Airline and land transfer to and from the assigned Ship.