

## **Accommodations Manager | River Cruise Ships**

The Accommodation Manager is responsible for the overall cleanliness of all the rooms and public areas, offices, staff and crew facilities. You motivate train and supervise the entire housekeeping department by assigning duties, inspecting work and investigating complaints regarding housekeeping service and equipment and takes action on demands. You provide guidance towards meeting the sanitary standards. The Accommodation Manager reports directly to the Hotel Manager.

### **Flexibility**

- Flexible to assist and/or cover for cabin/laundry stewardess and any other
- Flexible to be able to assist in ships' operational purposes such as loading of food and supplies and general cleaning

### **TASKS**

- Maintaining the cleanliness and sanitation of each room occupied and non-occupied, common public areas and stewardess station
- Ensuring that accommodation is clean, well maintained and attractively presented
- Liaising with reception services to coordinate the allocation of accommodation
- Inspecting the accommodation to ensure that hygiene and health and safety regulations are met up to HACCP Standards
- Arranging laundry and linen supplies
- Provide training for all Housekeeping areas, as per Corporate Guidelines and ensure implementation
- Responsible for the Inventory of the Housekeeping Department
- Maintain Housekeeping department within budgetary guidelines and tangible assets (equipment, supplies)

### **REQUIREMENTS**

- At least three years of hotel or prior ship experience in a comparable position
- Fluent command of English language, knowledge of German and Spanish would be considered as an advantage
- Good level of computer literacy using Microsoft Word, Excel and Outlook
- Degree in Hospitality or relevant subject will be considered as an advantage
- Knowledge of chemicals used in housekeeping and their purpose
- Excellent leadership and interpersonal skills and communication skills
- A flexible and motivated team player
- Friendly appearance
- Stress resistant

### **BENEFITS**

- A challenging job in a middle management level position

- Seasonal contract
- 4 vacation days per month
- Free medical coverage with Allianz worldwide care
- Reimbursement of the travel expenses to/from the ship