

Waiter | River Cruise Ships

The Waiter ensures that all the guests are completely satisfied with the food and service. You are responsible for a friendly, efficient and professional service in the restaurant and guarantee a maximum satisfaction of the guests. You serve passengers with drinks and food, keep menus clean, maintain cleanliness and explain the dishes to the guests. You report directly to the Maître.

Flexibility

- Flexible to assist and/or cover in Bar Department if necessary and if supervised by the Restaurant or Hotel Manager.
- Flexible to be able to assist in ships' operational purposes such as loading of food and supplies and general cleaning

TASKS

- Escorting customers to their tables
- Preparation and setting of tables according to the standards
- Presenting menus to the guests and answer questions about menu items, making recommendations upon request
- Check with customers to ensure that they are enjoying their meals and take action to correct any problems
- Explaining how various menu items are prepared, describing ingredients and cooking methods
- Serving food and/or beverages to guests
- Handling difficult guests with discretion Remove dishes and glasses from tables or counters, and takes them to kitchen for cleaning
- Wine knowledge and serving
- Always remains clean, well-groomed and friendly to the guests
- Ability to move up and down the stairs that might connect the galley with the restaurant (depending on the vessel)

REQUIREMENTS

- At least three years of hotel or prior ship experience in a comparable position
- Fluent command of English language, knowledge of German and Spanish would be considered as an advantage
- Hospitality degree or degree in relevant subject will be considered as an advantage
- Know-how of food placement according to its category (i.e. fish, meat, beverages etc.)
- Friendly, polite clean and hygienic appearance

BENEFITS

- Seasonal contract

- 4 vacation days per month
- Free medical coverage with Allianz worldwide care
- Reimbursement of the travel expenses to/from the ship
- Share cabin facilities provided and Free meals