

(manual section is applicable for above companies)

**GUEST SERVICES**

**Revision 6 : December/22/2008**

**Chapter 4 - Position Descriptions**

**4.07.02 Associate International Ambassador**

# Position Description

**Position Title: Associate International Ambassador**

**Date: 12/05/2008**

## POSITION SUMMARY

This position provides specific language assistance and translation to non-English and International speaking guests in order for them to understand and enjoy all aspects of the cruise experience.

As a support role within Guest Services, this position lends assistance to the permanent International Ambassador where and when needed and as deemed necessary by the Guest Services Manager.

This position can be extended for the duration or a portion of a season, or on a rotation basis. If an onboard employee from another area is chosen for this position, they will revert to their permanent position code onboard after the assignment ends.

The Associate International Ambassadors may also rotate around the fleet as needed.

## ESSENTIAL DUTIES AND RESPONSIBILITIES

All duties and responsibilities are to be performed in accordance with Royal Caribbean International's Gold Anchor Standards, SQM Policies and Procedures, USPH guidelines, environmental, and safety policies. Each shipboard employee may be required to perform all functions in



User Guide



Published Manuals



Royal Caribbean



Celebrity



RCL(UK)LTD.



Azamara



Control Sheets



Royal



Celebrity



RCL(UK)LTD.



Azamara



Search