

Position Title: Molecular Bartender

Reports To: Head Bartender/Assistant Bar Manager

Direct Reports: N/A

Effective Date: 12/07/2010

Revised Date: 08/26/2013

Position Summary:

The Molecular Bartender position provides efficient, fast, professional and courteous service to all guests, as well as demonstrating excellent salesmanship. The goal of this position is to help maintain a smooth operation of the bars on a day-to-day basis according to company policy and standards.

Employees may be required to perform any other job-related duties assigned by their supervisor or management. All duties and responsibilities are to be performed in accordance with the Company's Safety, Quality and Environmental standards.

Qualifications:

- Minimum of one year beverage – related experience with an upscale /casual restaurant, lounge, hotel, resort or cruise ship (*shipboard experience preferred*).
- Knowledge of Wine, Spirits, Beer and Cocktails.
- Ability to analyze and interpret documents such as recipes and manuals.
- Ability to multi-task and remain organized and flexible in a fast-paced environment.
- Excellent communication and interpersonal skills, including the ability to interact effectively with guests and all levels of employees.
- Certified in making molecular cocktails (*preferred*).

Core Competencies:

Job Skills/Results:

Key Performance Indicators (KPI's):

- KPI's assigned to position/department.

Operational Effectiveness:

- Ensures all operating standards and procedures are executed consistently.
- All areas are clean, USPH compliant and visually appealing at all times.
- All equipment is properly repaired and maintained.
- Adequate products, beverage and supplies, are on hand at all times.

- Upholds STAR, Safety, Environmental and other company policies and standards.
- Effectively resolves guest complaints and makes every effort to ensure that guest leave the bar lounge satisfied.
- Provides quality beverages consistently to all guests.
- Follows standards for merchandising, stocking, rotating and storing products.
- Contributes to F&B goals for increasing sales and improving profits.

People Skills:

Interpersonal Effectiveness:

- Stays “above the line” and accepts ownership for achieving results in all areas of accountability including SGI, ratings, revenue, Workplace Safety.
- Resolves conflict with fact-based communication.
- Fosters team unity and inspires commitment to Celebrity Cruises.
- Collaborates well and works up, down and across the organization.
- Assists in training of all crew, including new hires.

Modern Luxury:

- Knows our brand standards and is accountable for executing against them at all times.
- Guest facing communication is professional, on brand and visually appealing.
- Is a role model for others and serves as a positive ambassador of Celebrity Cruises.
- Exhibits professional presence, positive energy and passion in all situations.
- Brings out the best in the team through authenticity, care and humility.

Physical & Language Requirements:

- *While performing the duties of this job, the employee is regularly required to stand; walk; use hands to touch, handle, or feel; reach with hands and arms; talk or hear; and taste or smell. The employee must occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.*
- *All shipboard employees must be physically able to participate in emergency life saving procedures and drills. Full use and range of arms and legs as well as full visual, verbal and hearing abilities are required to receive and give instructions in the event of an emergency including the lowering of lifeboats. Ability to lift and/or move up to 50 pounds.*
- *All shipboard employees must be able to communicate in the English language in order to understand and interpret written procedures. This includes the ability to give and receive instructions in written and verbal forms and to effectively present information and respond to questions from guests, supervisors and co-workers.*