

(manual section is applicable for above companies)

HOUSEKEEPING Chapter 4 - Position Descriptions

Revision 24 :
February/13/2009

4.01.02 Stateroom Attendant

Position Description

Position Title: Stateroom Attendant

Revised Date: 06/25/2008

POSITION SUMMARY

Maintains an assigned section of 10 to 21 guest staterooms (and balconies if present), ice stations, service lockers, trolleys and corridors in a clean and orderly manner by performing the following essential duties and responsibilities.

ESSENTIAL DUTIES AND RESPONSIBILITIES

All duties and responsibilities are to be performed in accordance with Royal Caribbean International's Gold Anchor Standards, SQM standards, USPH guidelines, environmental, and safety policies. Each shipboard employee may be required to perform all functions in various food and beverage service venues throughout the ship.

In accordance with Royal Caribbean International's philosophy of *Anchored in Excellence*, each employee conducts oneself in a professional and courteous manner at all times. This consists of physical and verbal interactions guests or fellow shipboard employees and/or in the presence of guest contact and crew areas.

1. Each housekeeping shipboard employee reports to the Housekeeping office on time for duty properly groomed and dressed according to Royal Caribbean International's Gold


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